



## Sage FAS SupportPlus

Get fast answers to technical questions, learn about important new product releases and software enhancements, and receive special discounts on Sage FAS products. With your Sage FAS SupportPlus subscription, you'll have instant access to a wide range of privileges, discounts, and value-added benefits. You'll also be the first to receive software updates as well as expert answers to your questions, newsletters to keep you up to date, product discounts, and much more! Quality customer support has always been the hallmark of Sage Software; with Sage FAS SupportPlus it begins on day one. You'll have immediate, 24/7 access to Sage FAS SupportPlus Online—an invaluable online resource available exclusively for Sage FAS SupportPlus members through the Sage Software Web site. Here you can search for answers to your technical questions in the Sage FAS SupportPlus Knowledgebase, review lists of FAQs, download product updates, read tips and tricks in the Sage FAS TechFlash online archive, and more. As a Sage FAS SupportPlus member you can also take advantage of the Sage FAS Solution Center—a self-service technical support resource that gives you direct access to a wide range of Sage FAS technical information. Plus, you'll receive fast delivery of important new product releases that provide tax law updates and software enhancements as well as exclusive discounts on Sage FAS product upgrades and training classes and free newsletter descriptions. When it comes maximizing the benefits of Sage FAS solutions, only Sage FAS SupportPlus lets you optimize your business' operations with complete peace of mind.



### BENEFITS

#### **AUTOMATIC SOFTWARE AND TAX UPDATES**

You'll receive fast delivery of important new product releases that provide tax law updates and software enhancements. With Sage FAS SupportPlus, your software will always be kept up to date.

#### **EXPERT, TOLL-FREE PHONE SUPPORT**

Top quality service from Sage FAS Customer Support is just a toll-free call away. Our team of experts is dedicated to providing you with fast, responsive telephone support.

#### **QUICK AND CONVENIENT ELECTRONIC SERVICES**

Send technical questions to Sage FAS Customer Support through our convenient online e-support option and a Customer Support Analyst will quickly respond with the information you need.

#### **FREE NEWSLETTER SUBSCRIPTIONS**

Get Sage FAS Forward and Sage FAS TechFlash delivered right to your e-mail inbox for FREE!

#### **SPECIAL DISCOUNTS**

Sage FAS Customer Support entitles you to special discounts on Sage FAS products—you pay less to upgrade your solution, and you save money on our helpful Sage FAS training classes.

### 24-Hour Access to SupportPlus Online

Sage FAS SupportPlus Online is an invaluable online resource available exclusively for Sage FAS SupportPlus members through the Sage Software Web site. Here you can search for answers to your technical questions in the Support Knowledgebase, review lists of FAQs, download product updates, or read tips and tricks in the Sage FAS TechFlash online archive.

### Sage FAS Solution Center

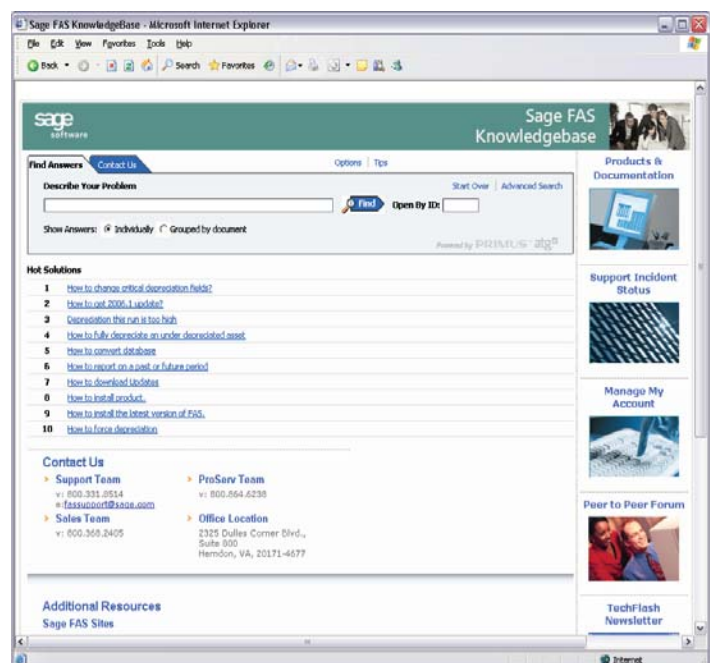
The Sage FAS Solution Center is a self-service technical support resource. Located within Sage FAS SupportPlus Online, the Solution Center gives you direct access to a wide range of Sage FAS technical information. Just enter a description of your desired topic or area of concern, and our online knowledgebase will provide the solution.

### Saving With Sage Program Delivers Exclusive Benefits

Leverage the buying power of Sage Software with *Saving With Sage*. This exclusive new program for Sage Software Maintenance and Support Plan subscribers is automatic and valid as long as you maintain your maintenance or support plan. Take advantage of negotiated discounted rates on everything from Web site development and postage solutions to real estate services and much more. Start taking advantage of these discounts today, and watch the savings add up!

*"Sage Software really has done everything I expected. Specifically, they provided solid technical support and supplemental training as we grew. That level of up front and on-going customer support is so often overlooked by larger companies that are only interested in completing the original installation."*

Jonathan Levi, VP of IT & Telecommunications  
The Mills Corporation



End-to-end solutions. Expert advice.  
Ongoing support. That's Sage 360®.

Sage Software supports the needs, challenges, and dreams of 2.7 million small and mid-sized business customers in North America through easy-to-use, scalable and customizable software and services. Sage Software is a subsidiary of The Sage Group plc, a leading international supplier of business management software and services formed in 1981 and listed on the London Stock Exchange since 1989.

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software  
Your business in mind.

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